

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 390

Washington State Historical Society

Mission

The Washington State Historical Society is a non-profit membership organization operating throughout the state, designated in statute as a trustee agency of state government. The Society collects, preserves, protects, and interprets and disseminates materials and information that exemplify the history and culture of Washington within the context of the American West and the nation as a whole. The Society provides educational and research opportunities to individuals, families, schools, and scholars plus leadership and technical services to other heritage organizations.

Goal To promote life long learning and provide visitor satisfaction to those who visit the Washington State Historical Society and its public programs.

Performance Measure By survey, percentage of visitors rating overall satisfaction with their museum visit as 8 to 10 on a ten-point scale where 1 is "poor" and 10 is "excellent".

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				85%				85%
Actual				88%				
Date Measured				1/19/98				

Quarter 1

Comments

Quarter 2

Comments

Performance Measure Number of museum visitors for both Washington State History Museum and Washington State Capital Museum.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	37.500	37.500	37.500	37.500	37.500	37.500	37.500	37.500
Actual	24.355	29.863	31.832	35.374	22.289	27.413	30.978	40.941
Date Measured					9/30/98	12/31/98	3/31/99	6/30/99

Performance Measure Number of temporary exhibit units produced and number of traveling exhibit units installed.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	16	16	16	16	16	16	16	16
Actual	19	19	18	17	17	16	16	20
Date Measured	12/31/97	12/31/97	3/31/98	6/30/98	9/30/98	12/31/98	3/31/99	6/30/99

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Performance Measure Number of conferences, workshops, and technical assistance projects completed.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	276	276	276	276	276	276	276	276
Actual	204	157	583	787	356	376	680	650
Date Measured	12/31/97	12/31/97				12/31/98	3/31/99	

Quarter 1 Comment: Include workshops, conferences, consultant and director visits with constituents, telephone and mail requests, and Heritage Bulletins.

Quarter 2 Comment:

Goal Implement a comprehensive program for the documentation and preservation of the collections held in trust by the Society.

Performance Measure Number of artifacts inventoried and entered into the agency collections management inventory system.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	937	937	937	937	937	937	937	937
Actual	294	565	1623	2545	4213	1340	1216	1240
Date Measured	10/5/97	12/31/97			9/30/98	12/31/98	3/31/99	6/30/99